

EXHIBIT 4

TECHNICAL ASSISTANCE CENTER

**** GM RESTRICTED ****

Case No:	06943553	VIN:	<div>Privacy</div>
Date Opened:	20031119	Model Year:	2003
Date Closed:	12/01/2003	Model Series:	AJ
Dealer Code:	S121793	Mileage:	003246
Dealer Name:	Saturn Of Trevoise, ITrevoise	Dealer State:	PA
Dealer Phone:	2153643980	Division:	Saturn

SYMPTOM ABSTRACT— STALL INT STALL AT STOP SIGNS AND WHILE DRIVING

RESOLUTION ABSTRACT- IGNITION AND START SWITCH REPLACEMENT

UCC CODE 1—

UCC-1 DESCRIPTION— Engine

UCC CODE 2—

UCC-2 DESCRIPTION—

UCC CODE 3—

UCC-3 DESCRIPTION—

11/19/2003 14:23:38 SBD Template - RILEY Int stall at stop
signs and while driving, tech can't duplicate the concern.

rec: Advise tech that we have seen several cases, with no codes suspect
a ign switch connector that is loose or too many keys are on the key
chain.

11/19/2003 14:23:38 History - RILEY

12/01/2003 10:57:46 FRICKER - closing -

heavy keys causing concern